

## POLICYHOLDER DETAILS

Policyholder:	Claim no:
Policy number:	Intermediary:
Home number:	Work number:
Cell number:	Email address:
Address:	

## DRIVERS OF THE RENTAL VEHICLE

One driver  Two drivers

Main driver full name:	ID number:	
Email address:	Cell number:	Work number:
Address:		
Driver 2 full name:	Relation to main driver:	
Email address:	ID number:	
Cell number:	Work number:	Address:

## DEPOSIT AND EXCESS

A rental deposit of R 2 000.00 is required up front and payable directly to the rental company – payable in cash or credit card. The excess waiver will be voided if loss of / damage to the rental vehicle is, directly or indirectly, occasioned by or due to the driver/s of the rental vehicles' failure to adhere to any applicable law, regulation, by-law or rule which is material to the risk.

**Excess waiver:**  tick here if selected

Should you choose to accept this option you will not be held liable for any excesses.

This option offers an excess waiver at an additional charge of R 1 050.00 (for a total of 30 days at R 35.00 per day). This excess waiver fee will be required along with the rental deposit of R 2 000.00.

A full payment of R 3 050.00 must be made before taking delivery of the vehicle in order for full cover to apply, it is payable upfront and directly to the rental company – payable in cash or credit card. If you do not use the vehicle for the full 30 days, we will refund you on a pro rata basis.

### Payment of the excess waiver:

**Direct Deposit / EFT**

Account Name: Gage Car Hire  
 Bank: NEDBANK - Corporate Client Services Branch  
 Code: 145405  
 Account No: 1454108797

**Credit Card Payment**  A representative from Gage Car Hire will contact the policyholder for the transaction.

**Standard excess option:**

If the excess waiver option is not chosen, a deposit amount of R 5 000.00 will apply to cover the rental deposit and the excess. In the event of an accident, accidental damage, hijacking or glass/hail damage, your excess will be R 3 500.00. A claim handling fee of R825.00 will also apply and is payable to Gage Car Hire.

### The deposit is refundable provided that:

The vehicle is returned with a full tank of fuel, alternatively the rental company will fill up the vehicle and deduct the cost from the deposit paid; and, a contract fee in the amount of R 85.00 is taken out and should any e-toll highway use reflect, this amount will be deducted from the deposit paid.

## VEHICLE DELIVERY DETAILS

Deliveries within a 25 km radius between 09h00 and 16h00 is included in the daily rate. Any other delivery or collection requirements will carry an additional fee and will be for your account, the cost of which will be confirmed by the vehicle rental company.

Date of delivery:	Time of delivery:
Delivery address:	Postal code:
Collection address:	Postal code:

## CONDITIONS UNDER WHICH VEHICLE RENTAL IS BEING GRANTED

- The office of Zenith for the Accomplished must have received:
  - this form duly completed and signed accompanied by legible copies of the drivers' licences of the nominated drivers that will use the rental vehicle;
  - a claim form duly completed and signed by the person in whose name the above policy had been issued before a rental vehicle will be arranged in terms of the cover provided in the policy.
- Zenith for the Accomplished will make the necessary arrangements for the rental vehicle to be delivered or collected, as the case may be, and the policyholder shall be advised accordingly.
- The Insurer will only be liable to pay for:
  - the type of rental vehicle provided for in terms of the policy;
  - daily rental hire costs at which the Insurer can rent the type of rental vehicle provided for in the policy;
  - costs for the standard insurance cover offered by the vehicle rental company;
  - kilometer costs for distances travelled with the rental vehicle;
  - rental days of the rental vehicle until such time as the claim is settled or the damaged insured vehicle is repaired or the maximum number of days provided for in the policy wording – whichever is the shortest.
- The Insurer will not be liable for:
  - the cost of fuel for the duration of the rental period;
  - all and any extraneous costs including delivery charges, surcharges, toll fees, tyre repairs and other consumables e.g. oil;
  - any extra insurance covers taken with the vehicle rental company – including a buy down of any first amounts applicable to claims for loss of or damage to the rental vehicle;
  - any first amounts payable towards claims for loss of or damage to the rental vehicle under the insurance taken by the policyholder with the vehicle rental company;
  - any towing or storage fees not arranged directly through the vehicle rental company themselves. Should you require the vehicle to be collected, kindly contact the number on the key tag of the vehicle as the vehicle rental company does not cover towing or storage fees should you wish to use your own tow-truck or storage company.
- If the vehicle rental terminates before the maximum period of vehicle rental allowed for by the policy due to the fact that the policyholder's vehicle has been repaired, the period of vehicle rental shall terminate on the day that the insured vehicle has been properly repaired and the policyholder has been advised that the vehicle is ready for collection. If, for any reason, the policyholder fails to collect the insured vehicle within 24 hours of having been advised to do so, the policyholder shall immediately become personally liable for the cost of the rental vehicle from that day forward.
- Where the insured vehicle has been declared a "total loss" or a "constructive total loss", the policyholder will, with due diligence and without delay, provide Zenith for the Accomplished with:
  - written confirmation from the financing institution as to any possible outstanding settlement balance;
  - all the relevant documents and information requested at that time to enable Zenith for the Accomplished to effect settlement of the claim as soon as possible;
  - If the vehicle is a total loss or stolen, then the vehicle rental will cease 72 hours after receiving the Agreement of Loss / Offer of settlement.
- The rental vehicle is provided by the insurer in good faith and its provision cannot be construed as an admission of liability for the motor claim made in terms of the policy. Therefore, should the policyholder's claim be rejected for any reason whatsoever by the Insurer, the policyholder will immediately return the vehicle to the vehicle rental company. The policyholder shall then be responsible to the Insurer for all costs incurred in respect of the vehicle rental. These costs shall become payable immediately on demand.
- A one-way fee of R 1 500.00 will apply, if you return the rental vehicle outside of the 150 km radius of the original collection / drop-off location point. This cost will be for your account and is payable directly to the vehicle rental company. Zenith for the Accomplished will not be held liable for any portion of this cost.

I, the policyholder or authorised representative of the policyholder, acknowledge and accept the terms and conditions set out above.

Signed by the policyholder: \_\_\_\_\_ Date: \_\_\_\_\_ Signature: \_\_\_\_\_



Authorised financial services provider FSP number: 36469  
Zenith for the Accomplished (Pty) Ltd | Registration number: 2006/032693/07  
a licensed underwriting manager for Western National Insurance Company Limited  
and an outsourced services provider for The Hollard Insurance Company Limited

**PROTECTION AND PROCESSING OF PERSONAL INFORMATION**

We value the importance of you right to privacy and we are committed to the protection of your personal information.

We will process your personal information:

1. as it is collected directly from you by the intermediary and never for the purposes of *direct marketing*.
2. only as necessary to carry out our rights and obligations in terms of the insurance contract, to which you are a party
3. in compliance with all prescribed obligations of Zenith and the insurer.
4. where it will protect your legitimate interests.
5. if it is necessary for the proper performance of a legal duty by Zenith or the insurer.
6. in pursuit of the legitimate interests of Zenith and/or the insurer.
7. in pursuit of the legitimate interests of a third party to whom the information is supplied in terms of the insurance contract.
8. where the information relates to a *data subject* under the age of 18, only after consent is obtained from the *competent person*.

**CONSENT FOR PROCESSING PERSONAL INFORMATION**

I/We consent to the *processing* of my/our *personal information*, as defined by the Protection of Personal Information Act 4 of 2013, by Zenith for the Accomplished for underwriting and claims processes as well as the administration of the policy.

Signed at: \_\_\_\_\_ on \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Policyholder signature: \_\_\_\_\_ Full name of signatory: \_\_\_\_\_

**CONSENT FOR PROCESSING PERSONAL INFORMATION OF A CHILD**

I/We as the parent / legal guardian of the *child / children* described herein, if applicable, hereby consent to the *processing of personal information* by Zenith for the Accomplished, of the respective *child / children* provided.

Signed at: \_\_\_\_\_ on \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Parent/Legal guardian signature: \_\_\_\_\_ Full name of signatory: \_\_\_\_\_